

2024 9-1-1 Call Statistics

Total 9-1-1 Calls at Primary PSAPs

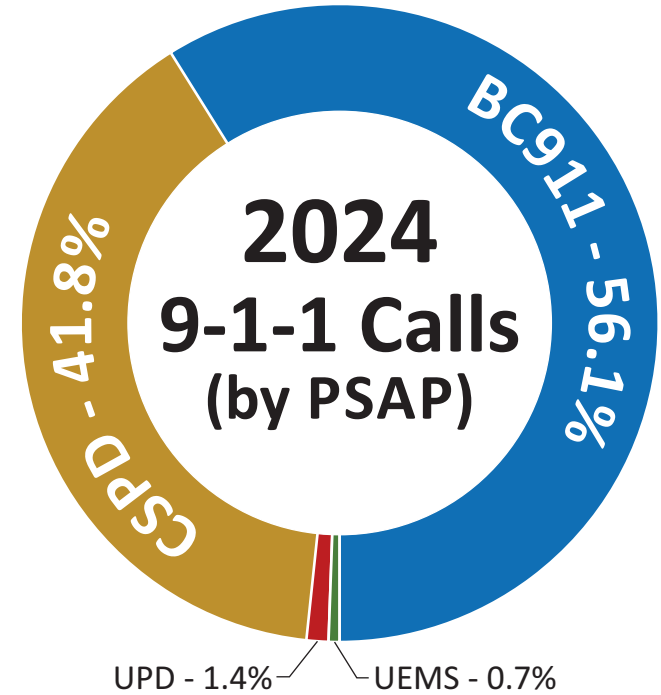
	BC911 PSAP						CSPD PSAP					
	Wireline	Wireless	VoIP	SMS	Totals	%	Wireline	Wireless	VoIP	SMS	Totals	%
January	229	3,258	274	82	3,843	7.70%	130	2,486	161	19	2,796	7.51%
February	294	3,314	256	91	3,955	7.92%	180	2,545	136	14	2,875	7.73%
March	266	3,588	301	65	4,220	8.45%	130	2,528	118	14	2,790	7.50%
April	211	3,619	269	90	4,189	8.39%	165	2,867	107	8	3,147	8.46%
May	155	3,825	281	105	4,366	8.75%	129	2,787	176	10	3,102	8.34%
June	166	3,897	197	102	4,362	8.74%	106	2,673	175	12	2,966	7.97%
July	211	3,728	232	128	4,299	8.61%	172	2,441	261	2	2,876	7.73%
August	156	3,964	217	104	4,441	8.90%	145	3,378	126	12	3,661	9.84%
September	147	3,798	281	79	4,305	8.62%	118	3,209	137	17	3,481	9.36%
October	162	3,759	264	88	4,273	8.56%	114	3,207	204	12	3,537	9.51%
November	164	3,264	278	91	3,797	7.75%	151	2,990	119	15	3,275	8.80%
December	141	3,416	198	112	3,867	7.75%	96	2,441	148	16	2,701	7.26%
TOTALS	2,302	43,430	3,048	1,137	49,917		1,636	33,552	1,868	151	37,207	
PERCENTAGE	5%	87%	6%	2%			4%	90%	5%	0%		

Total 9-1-1 Calls at Secondary PSAPs

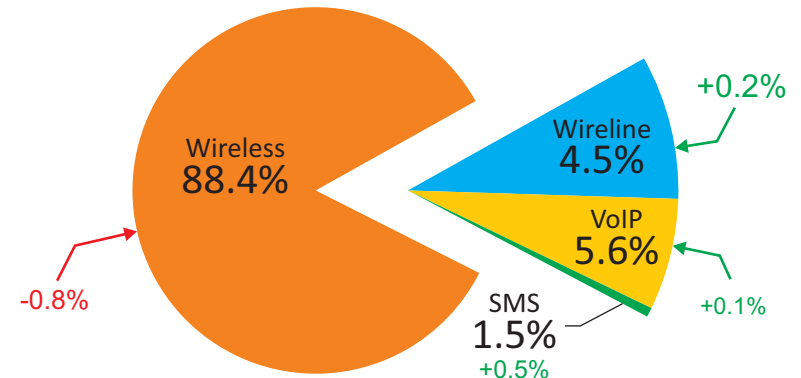
	UPD PSAP						UEMS PSAP					
	Wireline	Wireless	VoIP	SMS	Totals	%	Wireline	Wireless	VoIP	SMS	Totals	%
January	4	50	0	0	54	4.22%	3	25	2	0	30	4.75%
February	10	78	1	0	89	6.95%	12	54	2	0	68	10.78%
March	22	89	4	1	116	9.06%	12	44	2	0	58	9.19%
April	7	78	2	1	88	6.88%	5	41	3	0	49	7.77%
May	4	76	1	0	81	6.33%	2	25	3	0	30	4.75%
June	11	136	1	0	148	11.56%	14	35	1	0	50	7.92%
July	2	75	0	0	77	6.02%	3	23	1	0	27	4.28%
August	5	145	2	0	152	11.88%	2	77	3	0	82	13.00%
September	5	122	0	0	127	9.92%	5	83	2	1	91	14.42%
October	7	160	0	1	168	13.13%	4	66	1	0	71	11.25%
November	3	143	0	1	147	11.48%	3	53	4	0	60	9.51%
December	0	32	0	1	33	2.58%	2	12	1	0	15	2.38%
TOTALS	80	1,184	11	5	1,280		67	538	25	1	631	
PERCENTAGE	6%	93%	1%	0%			11%	85%	4%	0%		

Five Year History of 9-1-1 Calls (by Primary PSAP)

	2020	2021	2022	2023	2024
BC911 PSAP	54,593	58,397	52,983	56,195	49,917
CSPD PSAP	38,250	47,654	42,638	42,275	37,207
TOTAL:	92,843	106,051	95,621	98,470	87,124



2024 9-1-1 Calls (by type)



Dispatch Statistics - 2024

BRYAN POLICE DEPARTMENT

	2020	2021	2022	2023	2024
Calls for Service	33,901	35,092	36,085	35,941	34,142
Self-Initiated (non-traffic)	10,823	11,593	12,366	12,921	14,642
Self-Initiated (MDC only)	3,739	5,362	5,472	4,948	6,809
Traffic Stops	11,136	14,088	14,141	14,089	16,016
Info/Cancelled Calls	5,427	7,176	6,134	7,053	6,464
Off-Duty Security Jobs	2,496	2,669	2,907	2,986	3,392
Animal Control Calls	6,558	6,594	7,140	7,345	7,667
TOTAL CALLS:	74,080	82,574	84,245	85,283	89,132

BRYAN FIRE DEPARTMENT

	2020	2021	2022	2023	2024
Fire Calls	2,802	3,463	3,475	3,398	3,191
Medical Calls	9,375	10,661	10,658	10,585	10,344
Info/Cancelled Calls	474	657	585	920	599
Controlled Burn Calls	126	106	120	73	73
TOTAL CALLS:	12,777	14,887	14,838	14,976	14,207

BRAZOS COUNTY SHERIFF'S OFFICE

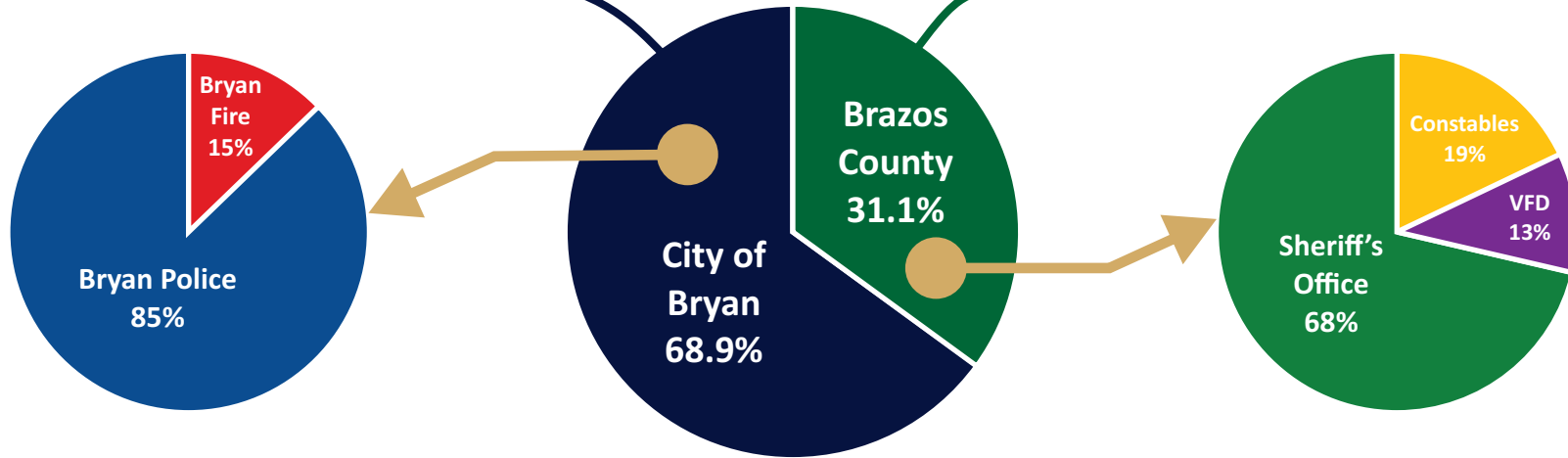
	2020	2021	2022	2023	2024
Calls for Service	10,285	10,164	10,040	10,214	9,744
Self-Initiated (non-traffic)	6,613	5,639	5,791	4,733	4,500
Self-Initiated (MDC only)	33,767	28,112	22,524	20,717	31,249
Traffic Stops	7,055	8,376	7,563	6,582	8,361
Info/Cancelled Calls	1,230	1,396	1,404	1,404	1,506
Off-Duty Security Jobs	2,046	2,552	2,456	2,806	2,690
Animal Control Calls	2,578	2,484	2,869	3,120	2,733
TOTAL CALLS:	63,574	58,723	52,647	49,576	60,783

BRAZOS COUNTY CONSTABLES

	2020	2021	2022	2023	2024
Calls for Service	291	346	352	257	230
Self-Initiated (non-traffic)	4,021	4,392	6,713	6,446	5,941
Self-Initiated (MDC only)	722	1,750	2,106	3,311	4,748
Traffic Stops	2,214	3,446	2,105	1,638	1,384
Info/Cancelled Calls	0	0	0	0	0
Off-Duty Security Jobs	491	751	1,231	919	910
Animal Control Calls	25	35	24	26	11
TOTAL CALLS:	7,764	10,720	12,531	12,597	13,224

VOLUNTEER FIRE DEPARTMENTS

	2020	2021	2022	2023	2024
Fire Calls	808	721	1,013	932	963
Medical Calls	1,339	1,641	1,614	1,822	1,848
Info/Cancelled Calls	58	47	57	91	103
Controlled Burn Calls	2,862	2,867	2,081	2,434	2,608
TOTAL CALLS:	5,067	5,276	4,765	5,279	5,522



2024 Calls for Service by entity (Excludes MDC only calls)