

2018 9-1-1 Calls Statistics

Total 9-1-1 Calls at Primary PSAPs

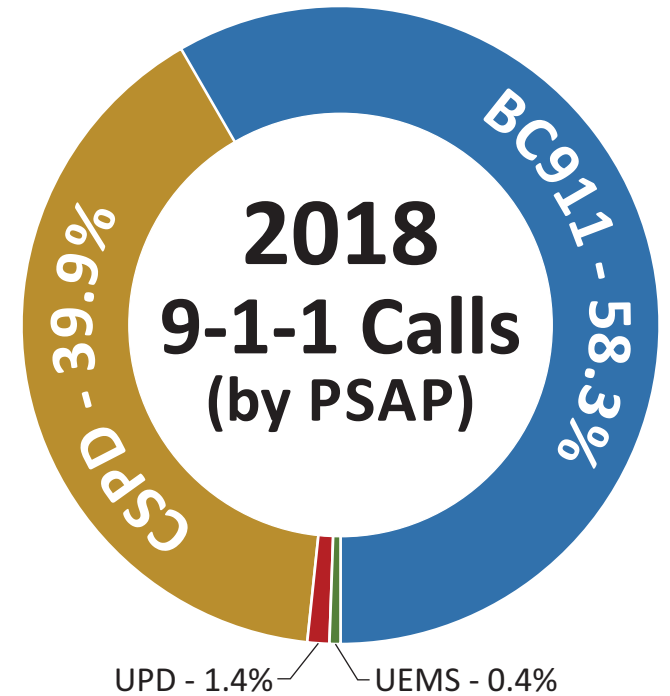
	BC911 PSAP						CSPD PSAP					
	Wireline	Wireless	VoIP	SMS	Totals	%	Wireline	Wireless	VoIP	SMS	Totals	%
January	489	3,681	368	9	4,547	7.86%	186	2,488	188	11	2,873	7.25%
February	359	3,420	362	11	4,152	7.17%	230	2,456	176	4	2,866	7.23%
March	455	4,127	366	12	4,960	8.57%	216	2,888	169	9	3,282	8.28%
April	408	3,748	331	11	4,498	7.77%	174	2,821	164	6	3,165	7.99%
May	453	4,310	336	6	5,105	8.82%	258	2,935	170	3	3,366	8.49%
June	400	4,180	295	19	4,894	8.46%	215	2,598	194	9	3,016	7.61%
July	455	4,433	352	11	5,251	9.07%	198	2,842	185	13	3,238	8.17%
August	437	4,496	313	24	5,270	9.11%	243	3,341	182	12	3,778	9.53%
September	425	4,252	280	27	4,984	8.61%	180	3,327	165	7	3,679	9.28%
October	416	4,263	316	13	5,008	8.65%	201	3,391	181	9	3,782	9.54%
November	443	3,845	330	19	4,637	7.90%	180	3,146	172	7	3,505	8.84%
December	358	3,860	345	10	4,573	7.90%	169	2,747	166	2	3,084	7.78%
TOTALS	5,098	48,615	3,994	172	57,879		2,450	34,980	2,112	92	39,634	
PERCENTAGE	9%	84%	7%	0%			6%	88%	5%	0%		

Total 9-1-1 Calls at Secondary PSAPs

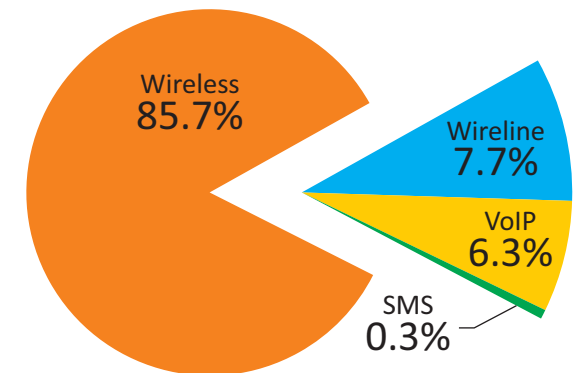
	UPD PSAP						UEMS PSAP					
	Wireline	Wireless	VoIP	SMS	Totals	%	Wireline	Wireless	VoIP	SMS	Totals	%
January	7	51	0	0	58	4.23%	4	21	0	3	28	7.73%
February	9	83	1	0	93	6.79%	9	36	0	0	45	12.43%
March	6	91	0	0	97	7.08%	5	13	0	0	18	4.97%
April	8	75	1	0	84	6.13%	7	32	0	0	39	10.77%
May	4	93	0	0	97	7.08%	5	20	0	0	25	6.91%
June	3	76	0	0	79	5.77%	2	10	0	0	12	3.31%
July	2	85	0	0	87	6.35%	3	17	0	0	20	5.52%
August	12	160	0	0	172	12.55%	4	28	1	0	33	9.12%
September	12	239	0	0	251	18.32%	4	50	0	0	54	14.92%
October	4	154	0	0	158	11.53%	6	45	0	0	51	14.09%
November	9	123	2	1	135	9.85%	4	22	1	0	27	7.46%
December	4	54	1	0	59	4.31%	1	8	1	0	10	2.76%
TOTALS	80	1,284	5	1	1,370		54	302	3	3	362	
PERCENTAGE	6%	94%	0%	0%			15%	83%	1%	1%		

Five Year History of 9-1-1 Calls (by Primary PSAP)

	2014	2015	2016	2017	2018
BC911 PSAP	71,657	70,671	66,132	58,182	57,879
CSPD PSAP	37,616	40,825	38,838	36,603	39,634
TOTAL:	109,273	111,496	104,970	94,785	97,513



2018 9-1-1 Calls (by type)

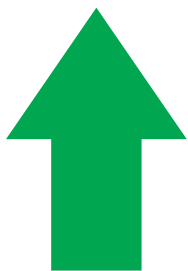
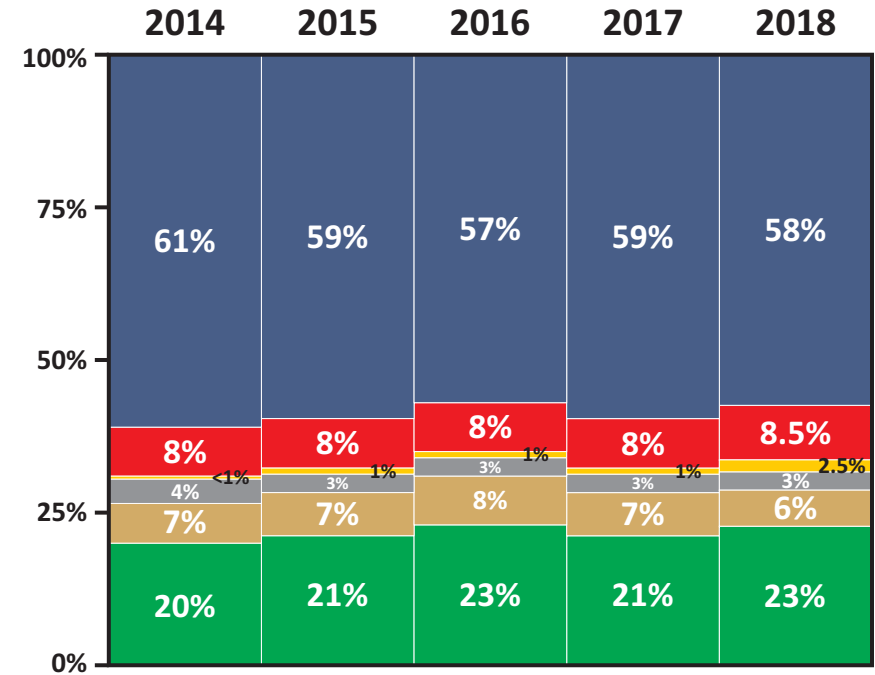
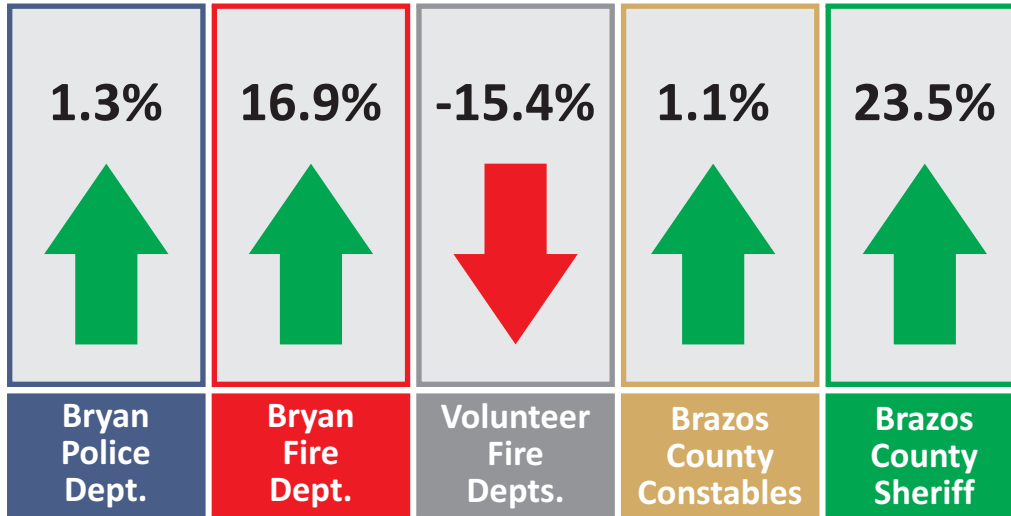




5 Year History of Calls for Service

(Excludes MDC only calls)

Changes in Call Volume Over Five Years (2014-2018)



Calls for Service
7.1%
Since 2014

COB up 3.1%, BC up 6.4%
over a 5 year period

Bryan Police Department	81,479	79,760	80,529	85,614	82,551
Bryan Fire Department	10,402	11,105	11,251	11,520	12,163
Blinn Police Department	1,168*	1,341	1,884	1,949	2,287
Volunteer Fire Departments	4,909	4,092	4,766	4,926	4,154
Brazos County Constables	8,733	9,728	10,995	10,817	8,827
Brazos County Sheriff's Office	26,754	28,720	32,239	31,138	33,045
TOTAL CALLS FOR SERVICE	133,445	137,432	141,664	145,964	143,027

*Figure extrapolated based on data from October-December



Dispatch Statistics - 2018

BRYAN POLICE DEPARTMENT

	2014	2015	2016	2017	2018
Calls for Service	33,955	35,821	36,394	34,426	34,050
Calls Canceled Pre-Dispatch	2,750	3,152	3,151	3,521	3,857
Self-Initiated (MDC only)	3,097	2,686	3,010	3,437	2,343
Self-Initiated (non-traffic)	15,379	13,537	13,845	13,494	12,823
Traffic Stops	19,521	17,235	17,120	23,541	20,476
Off-Duty Security Jobs	3,040	3,351	3,543	3,498	3,305
Animal Control Calls	6,834	6,664	6,476	7,134	8,040
TOTAL CALLS:	84,576	82,446	83,539	89,051	84,894

BRAZOS COUNTY SHERIFF'S OFFICE

	2014	2015	2016	2017	2018
Calls for Service	11,093	11,856	11,898	11,159	11,183
Calls Canceled Pre-Dispatch	889	811	844	735	738
Self-Initiated (MDC only)	2,902	9,916	21,083	16,671	21,243
Self-Initiated (non-traffic)	4,767	6,218	6,326	5,534	6,253
Traffic Stops	3,890	4,774	8,286	8,442	9,138
Off-Duty Security Jobs	3,794	2,497	2,069	2,791	2,673
Animal Control Calls	2,321	2,564	2,816	2,477	3,060
TOTAL CALLS:	29,656	38,636	53,322	47,809	54,288

BRAZOS COUNTY CONSTABLES

	2014	2015	2016	2017	2018
Calls for Service	321	338	404	380	335
Calls Canceled Pre-Dispatch	0	5	4	4	1
Self-Initiated (MDC only)	0	30	84	213	393
Self-Initiated (non-traffic)	3,540	4,950	5,405	5,413	5,339
Traffic Stops	3,806	3,321	4,161	3,787	2,163
Off-Duty Security Jobs	1,052	1,105	998	1,220	970
Animal Control Calls	14	9	23	13	19
TOTAL CALLS:	8,733	9,758	11,079	11,030	9,220

BRYAN FIRE DEPARTMENT

	2014	2015	2016	2017	2018
Fire Calls	1,767	2,101	2,030	2,179	2,391
Medical Calls	8,419	8,839	9,033	9,251	9,655
Calls Canceled Pre-Dispatch	107	66	40	8	8
Controlled Burn Calls	109	99	148	82	109
TOTAL CALLS:	10,402	11,105	11,251	11,520	12,163

VOLUNTEER FIRE DEPARTMENTS

	2014	2015	2016	2017	2018
Fire Calls	451	500	479	587	665
Medical Calls	1,262	1,286	1,419	1,487	1,331
Calls Canceled Pre-Dispatch	28	17	9	2	1
Controlled Burn Calls	3,168	2,289	2,859	2,850	2,157
TOTAL CALLS:	4,909	4,092	4,766	4,926	4,154

BLINN COLLEGE POLICE DEPARTMENT

	2014	2015	2016	2017	2018
Calls for Service	81	430	433	493	563
Calls Canceled Pre-Dispatch	7	18	24	19	18
Self-Initiated (MDC only)	0	0	0	0	0
Self-Initiated (non-traffic)	100	331	507	599	1,088
Traffic Stops	111	524	903	787	504
Off-Duty Security Jobs	4	35	15	50	109
Animal Control Calls	0	3	2	1	5
TOTAL CALLS:	303	1,341	1,884	1,949	2,287

2018 Calls for Service by entity (Excludes MDC only calls)

